

**DGD**

[the following new definitions to be added to the DGD section of the D Code]

**Demand Facility**

An installation under the control of a **Customer** where electrical energy is consumed and is connected at one or more ~~connection~~ **Connection Points** to the **DNO's Distribution System**.

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**Demand Services Provider**

A party who contracts with the **DNO** to provide a demand side service. The party might be a **Customer** contracting bilaterally with the **DNO** for the provision of services, or may be a third party providing an aggregated service from many individual **Customers**. In the latter case there will be a specific contract for the provision of the services to the **DNO** and will include compliance by that third party with the requirements of DPC9 in relation to each **Demand Unit** included in the aggregated service.

**Demand Unit**

An appliance or a device whose **Active Power Demand** or **Reactive Power** production or consumption is being actively controlled by the **Customer** in whose **Demand Facility** it is installed and which has been commissioned on or after ~~9 September 2019~~ **17 August 2019** in pursuance of a contract to this end with the **DNO**.

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Where there is more than one **Demand Unit** in a **Demand Facility**, these **Demand Units** shall together be considered as one **Demand Unit** if they cannot be operated independently from each other.

Such an appliance or device commissioned before this date, but which has been materially altered will also be included in this definition.

**Demand Units** of **Customers** where the **Customer** has concluded a final and binding contract for the purchase of a **Demand Unit** before 07 September 2018 are not included the scope of DPC9. The **Customer** must have notified the **DNO** of the conclusion of this final and binding contract by 07 March 2019.

Any **Demand Unit** including storage, with the exception of a pumped storage **Power Generating Module**, as a component part is also excluded from the requirements of DPC9.

**Manufacturers’  
Information**

Information in suitable form provided by a manufacturer in order to demonstrate compliance with one or more of the requirements of the Distribution Code. Where equipment certificate(s) as defined in EU 2016/631, or 2016/1388 cover all or part of the relevant compliance points, the equipment certificate(s) demonstrate compliance without need for further evidence for those aspects within the scope of the equipment certificate

[A new stand-alone section of the Distribution Code]

## DISTRIBUTION PLANNING AND CONNECTION CODE 9

### DPC9 DEMAND SIDE SERVICES

#### DPC9.1 Scope

DPC9.1.1 This DPC9 applies to **Demand Service Providers and Customers** (both in their own right and acting as Demand Service Providers) in relation to the ~~it~~ **Demand Units** that are providing any of the demand side services defined in DPC9.2. For the avoidance of doubt it does not apply to **Customers'** installations and **Equipment** in general.

~~DPC9.1.2 DPC9 also applies to Demand Service Providers.~~

#### DPC9.2 Demand Side Service Definitions

DPC9.2.1 **Active Power** control – a service where a ~~Customer~~ **Demand Service Provider** makes available the modulation by the DNO of **Demand** within ~~the one or more Customer's~~ **Demand Facilities**. ~~This service can also be provided by a Demand Service Provider from a collection of Demand Units in various Demand Facilities.~~

DPC9.2.2 **Reactive Power** control – a service where a ~~Customer~~ **Demand Service Provider** makes available the modulation by the DNO of ~~the one or more Customer's~~ reactive power production or consumption within ~~the one or more Customer's~~ **Demand Facilities**. ~~This service can also be provided by a Demand Service Provider from a collection of Demand Units in various Demand Facilities.~~

#### DPC9.3 Technical Requirements

##### DPC9.3.1 Voltage Ranges

DPC9.3.1.1 Any **Demand Unit** must be able to remain connected and operating normally when the supply voltage is within the range of 0.90pu to 1.06pu ~~to 1.10pu~~ of nominal declared voltage.

~~DPC9.3.1.2 Any Demand Unit must be able to remain connected and operating normally for up to 15 minutes when the supply voltage is within the range of 1.06pu to 1.10pu of nominal declared voltage.~~

##### DPC9.3.2 Frequency Ranges

DPC9.3.2.1 The **System Frequency** could rise to 52Hz or fall to 47Hz in exceptional circumstances. Any **Demand Unit** must be able to remain connected and operating normally in accordance with the following table:

<u>Frequency Range</u>	<u>Requirement</u>
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47Hz - 47.5Hz	Operation for a period of at least 20 seconds is required each time the <b>Frequency</b> is below 47.5Hz.
47.5Hz - 49.0Hz	Operation for a period of at least 90 minutes is required each time the <b>Frequency</b> is below 49.0Hz.
49.0Hz - 51Hz	Continuous operation is required
51Hz - 51.5Hz	Operation for a period of at least 90 minutes is required each time the <b>Frequency</b> is above 51Hz.
51.5Hz - 52Hz	Operation for a period of at least 15 minutes is required each time the <b>Frequency</b> is above 51.5Hz.

DPC9.3.2.2 **Demand Units** must remain connected and operating normally for rates of change of frequency up to  $1 \text{ Hzs}^{-1}$  measured over 500 ms.

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### DPC9.3.3 Modulation

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DPC9.3.3.1 A **Demand Unit** or **Demand Units** must be capable controlling its **Demand** or **Reactive Power** production or consumption over the range specified in any contract with the **DNO**.

DPC9.3.3.2 **Demand Units** must be equipped to receive modulation instructions either directly, or indirectly via a **Demand Service Provider**, from the **DNO**.

- a) **DNOs** currently are developing active network management approaches and there is no common standard for communication protocols.
- b) The **DNO** will provide details of the method to be employed ~~on a site by site basis, or as will be deployed~~ between the **DNO** and the **Demand Service Provider**. Protocols currently in use between **DNOs** and **Demand Service Providers** ~~Customers~~ include simple current loop; DNP3; IEC 61850.
- c) The **DNO** will agree with the ~~Customer for each Demand Facility, or with the Demand Service Provider as appropriate~~, the protocol to be used.
- d) By default if nothing is specified by the **DNO** then the interface will take the form of a simple binary output that can be operated by a simple switch or contactor. When the switch is closed the **Demand Unit** or **Demand Facility** can operate normally. When the switch is opened the **Demand Unit** will modulate its **Demand** (**Active Power** consumption or **Reactive Power** production or consumption) as required by the

contract. The signal from the **Demand Unit** that is being switched can be either AC (maximum value 240 V) or DC (maximum value 110 V).

- DPC9.3.3.3 The **DNO** will publish the standard response times it expects for the services it wishes to contract for. Having received the signal or command from the **DNO** the **Demand Unit** will modulate its behaviour to the full extent of the contract within the standard response time, unless agreed otherwise with the **DNO**. In the absence of a specific published **DNO** requirement the response time will be ~~180~~ 5 minutes.
- DPC9.3.3.4 The modulated behaviour will be maintained for the duration of the signal to do so from the **DNO** unless otherwise agreed with the **DNO**.
- DPC9.3.3.5 If the modulation, or any part of it, ceases to be fully available for operation at any time, either temporarily or permanently, unless otherwise agreed with the **DNO** the ~~Customer, or Demand Service Provider as appropriate,~~ will notify the **DNO** without delay, and no more than 12 hours after the modulation ceases to be fully available.
- DPC9.3.3.6 The **DNO** will advise the Demand Service Provider what operational monitoring and/or metering is ~~to be installed in a Demand Facility, or agreed with a Demand Service Provider~~ required. For **Demand Facilities** connected at **HV** the **DNO** in some cases will install the **DNO**'s own telemetry which can form part of the necessary operational monitoring.

#### **DPC9.4 Operational Notification**

DPC9.4.1 As part of the contractual arrangements for the provision of demand side services to the **DNO**, the ~~Demand Service Provider~~ Customer must provide the following information one month, or other such time as agreed with **DNO**, in advance of the commencement of ~~the services a contracted for~~ demand side services:

- a) **Full contact details of the Demand Service Provider;**
- ~~a)~~ b) Full contact details of the Demand Facility owner (if different from (a));
- ~~b)~~ c) The exact address and location of the Demand Facility;
- ~~c)~~ d) The capacity of the modulated behaviour of the Demand Unit expressed in kW or kVAr (including production or consumption) as appropriate;
- ~~d)~~ e) Confirmation that the Demand Unit complies with the technical and modulation requirements of DPC9.3;
- ~~e)~~ The name and contact details of the Demand Service Provider if the Customer has contracted with a Demand Service Provider for the provision of the demand side services.

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~~f) For Customers providing demand side services via a Demand Service Provider, the information above should be submitted to the Demand Service Provider, who in turn will submit it to the DNO in aggregated form.~~

~~g) The above information must be submitted for each and every Demand Unit.~~

DPC9.4.2 ~~Unless agreed otherwise with the DNO~~ The above information, together with the statement of compliance required by DPC9.5.4 below shall be submitted by either the **Customer**, or **Demand Services Provider** as appropriate, on the proforma provided by the **DNO** for that purpose.

DPC9.4.3 ~~Unless agreed otherwise with the DNO~~ The **Demand Services Provider** must notify the **DNO** of anyAny planned change or modification to the capabilities of the **Demand Unit** ~~must be notified~~ at least one month in advance, ~~to the DNO.~~

DPC9.4.4 ~~Unless otherwise agreed with the DNO~~ the **Demand Services Provider** must notify the **DNO** of anyAny unplanned incident or failure of a **Demand Unit** ~~should be notified to the DNO~~ immediately, which means within the same day.

~~DPC9.4.5 In the case of an aggregated service, the Demand Service Provider must notify the DNO of any planned changes to the specification and availability of the contracted service at least one month in advance of the planned implementation date.~~

DPC9.4.65 In the case of an aggregated service, any unplanned incident or failure of the contracted service should be notified to the **DNO** immediately, which means within the same day.

DPC9.4.76 For any **Demand Facility** connected at **HV**, the demand side services cannot be called upon until the **DNO** has issued a final operational notice to the **Customer** responsible for the **Demand Facility**. The **DNO** will issue the final operational notice to the customer on receipt of the complete information required in DPC9.4.1. The **DNO** will recognize practical difficulties in completing all appropriate tests for confirmation of compliance in specific situations and will not unreasonably withhold the issuing of the final operation notification.

## DPC9.5 Compliance

~~DPC9.5.1 Where the Customer has a direct contract with the DNO:~~

DPC9.5.1-1 ~~The~~ Where a **Customer** has contracted directly with the **DNO** for demand side services, the **Customer** ~~Demand Service Provider~~ is wholly responsible for the compliance of the **Customer's Demand Units** with the requirements of this DPC9 and for the conduct of any tests necessary to demonstrate compliance.

DPC9.5.1-2 The **Demand Service Provider** ~~Customer~~ must demonstrate the modulation of behaviour of the **Demand Units** on receipt of the appropriate signal (or simulated sign) from the **DNO**. Where appropriate such tests can be undertaken off site, for example by the manufacturer.

DPC9.5.1.3 To the extent that the ~~Demand Service Provider Customer~~ requires the **DNO** to assist or participate in compliance testing the **DNO** will co-operate to achieve an agreed timetable.

DPC9.5.1.4 The ~~Demand Service Provider Customer~~ will supply to the **DNO** a statement of compliance detailing how compliance with the relevant parts of DPC9 has been demonstrated. The statement can include **Manufacturer's Information** to support the demonstration of compliance.

~~DPC9.5.2 Where the DNO has contracted with a Demand Service Provider who is not a single Customer and is aggregating a response from many Customers:~~

~~DPC9.5.2.1 Where the DNO has contracted with a Demand Service Provider it is the responsibility of that Demand Service Provider to ensure that relevant Demand Units comply with DPC9 and are also responsible for any necessary tests etc needed to demonstrate compliance.~~

~~DPC9.5.2.2 The Demand Service Provider must demonstrate the modulation of behaviour of Demand Units on receipt of the appropriate signal (or simulated sign) from the DNO. Where appropriate such tests can be undertaken off site, for example by the manufacturer and aggregated by the Demand Service Provider.~~

~~DPC9.5.2.3 To the extent that the Demand Service Provider requires the DNO to assist or participate in compliance testing the DNO will co-operate to achieve an agreed timetable.~~

~~DPC9.5.2.4 The Demand Service Provider will provide a statement of compliance detailing how the Demand Service Provider has ascertained that the Demand Units that it is using to provide demand side services to the DNO are compliant with the requirements of this DPC9.~~

DPC9.5.35 The **DNO** may require the ~~Customer or Demand Service Provider~~ to repeat compliance tests in accordance with a plan, or following any modification or failure of the **Demand Unit** to perform as required.